

### **Position Announcement**

**Posting Date:** 04/15/2021

Posting Number: 1363393 (2 positions)

**Classification:** Human Services

Functional Job Title: Career Development Facilitator, Northwest One-

**Stop Career Center** 

FLSA/Bargaining Unit: Non-Exempt/CUBS Grade/Salary Range: 918 (\$37,064- \$50,822)

Location: Mondawmin Mall -2401 Liberty Heights Avenue, Suite 302

Baltimore, MD 21215

Status: Full-time, Regular w/Benefits

## **About the Mayor's Office of Employment Development:**

The mission of the Mayor's Office of Employment Development coordinates and directs workforce development initiatives responsive to the needs of Baltimore City employees and job seekers in order to enhance and promote the local economy. Our vision is for every City resident to maximize his/her career potential and all employers have the human resources to grow and prosper.

#### **Position Overview:**

A Career Development Facilitator job responsibility involves providing a variety of supportive employment services designed to enhance participants' employability. This includes combinations of the following activities: counseling, assessment, employability development planning, motivational and world of work workshops, job development and placement.

<u>Essential Functions:</u> ○ Provide instruction in job seeking, job retention and all related aspects of the world of work, ○ Motivate interest;

- Develop and conduct workshop sessions which seek to accomplish one or more of the following objectives:
- Build self-esteem; and 
   Foster positive attitudes.
- Recruit and screen enrollees for eligibility based on legislative funding and make appropriate referral and placement in training opportunities and/or jobs
- Assesses customers' employment needs, skills and abilities; identify support services and make referrals
- Assist customers in developing an employment development plan and modify plans as circumstances
  warrant Achieve program performance goals regarding enrollment, retention, completion and
  placement in jobs, colleges or further training
- Assesses customers' adjustment and progress toward attainment of program objectives on worksites, in workshops and educational components
- Monitor worksites to determine client progress and provide support for assigned enrollees and employers Track and document customer progress through the system and intervene as necessary
- Perform other duties as required

#### **Key Attributes:**

- Develop, foster and maintain effective working relationship with MOED clients, program participants/customers, co-workers, public and private agency staff
- Verbal and written communication skills; Presentation skills to conduct workshop training

- Solid organizational skills; execute work assignments on time in the format required
- Proficient in MS Office Product Suite to include MS Word, Excel, Outlook
- Capable of learning and using designated Agency and/or City/State software programs as required

## **Required Education & Experience:**

- Two years of college with coursework in Psychology, Human Services or related subject; four year, Bachelor's degree preferred
- Two years of experience in vocational rehabilitation, job development, or related human service field
- Global Career Development Certification is desirable, or an
- Equivalent combination of acceptable education and experience

# **Special Requirements:**

• Must complete pre-employment requirements which includes a criminal background investigation

Interested applicants may apply via this <u>link</u>.

City of Baltimore, Mayor's Office of Employment Development is an Equal Opportunity Employer and Service Provider